

OPERATIONS POLICY

“We are the responsible partner for inspiring and complete workspace solutions. We help our customers to define, plan and run their working environments as the way of working is changing. Our inspiring solutions help to improve the quality of working life, strengthen customers’ brands and efficiency. We focus on direct customer and specifier relationships.”

Our values describe what Martela is and what our operations are based on. Martela values are:

- Family business
- Passion for innovation
- User Driven Design
- Finnish

We respect our environment and our roots. In all our operations we consider the environmental impacts that we can influence. This attitude is common to our owners, our committed employees and our business partners.

Our most important product is innovative thinking and the continuous ability to solve problems. New opportunities are revealed through perceptive insights, through the work of our development teams, and through the challenges posed by customers. But innovation is not confined only to our products; it is an integral part of our drive to be more responsible and better in all our operations.

Martela has evolved together with Finland ever since 1945. This ‘Finnishness’ has created in Martela an uncompromising attitude towards the quality of work, products and services. In all our operations we comply with legislation and official regulations and we uphold the standards to which we are committed. By providing genuine, well-considered and fully-tested solutions, we create lasting customer relationships that also stand us in good stead in international competition.

The operations policy supports our work and our mission – **Better Interiors**.

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Heikki Martela
Managing Director